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Helen Mac Murray To Serve on RMAI Certification Council

[Columbus, Ohio] — August 19, 2020 - M&S Founding Partner [Helen Mac Murray](#) has been appointed to serve on the Receivables Management Association International (RMAI) Certification Council. Helen will be the Consumer Representative to this governing body for the organization's industry certification program.

RMAI is the national nonprofit trade association representing more than 550 businesses that support the purchase of performing and nonperforming receivables on the secondary market. The organization's Certification Program, often cited as the "gold standard" due to its requirements that go above and beyond what is required by law, offers professional designations to businesses and individuals – such as collection agencies, debt buying companies, collection law firms, and brokers – operating and employed within the receivables industry. As of 2020, more than 380 businesses and individuals have received certification.

Helen has worked for many years with RMAI in legal and government regulatory advisory roles, most recently serving as its Attorney General Advisor. In that role, she advised association leadership on regulatory developments, educated members about regulatory issues and trends, and advocated before regulatory agencies on behalf of the industry.

Previously serving as Chief of the Ohio Attorney General's Consumer Protection Section, Helen has been a leader in the consumer protection arena for almost 25 years. Today, she consults with and represents businesses regulated by federal and state consumer protection laws, using her experience and insights to focus on the defense of state, federal, and multistate consumer protection investigations.

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About Mac Murray & Shuster LLP:

Mac Murray & Shuster (M&S) provides consumer protection regulatory compliance and defense counsel to businesses nationwide in highly-regulated industries including teleservices, healthcare, financial services, debt collection, automotive, and charitable contributions. Led by former state regulators, including a former Ohio Attorney General, M&S helps clients thrive against a complex regulatory landscape through proactive compliance management and representation in litigation and other enforcement matters before state attorneys general and federal agencies including the FCC, FTC, and CFPB. Visit mslawgroup.com to learn more.